



CATHOLIC
CHARITIES

Kindness brings
endless possibilities.

2024 ANNUAL REPORT

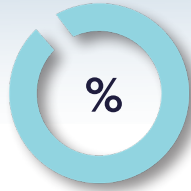
Be the living expression of God's kindness:
kindness in your face, kindness in your eyes,
kindness in your smile.

— Saint Teresa of Calcutta





51,761
PEOPLE POSITIVELY
IMPACTED IN 2024



97%
LIVE AT OR BELOW
POVERTY LEVEL



10
SE WISCONSIN
COUNTIES SERVED



320
VOLUNTEERS
IN 2024

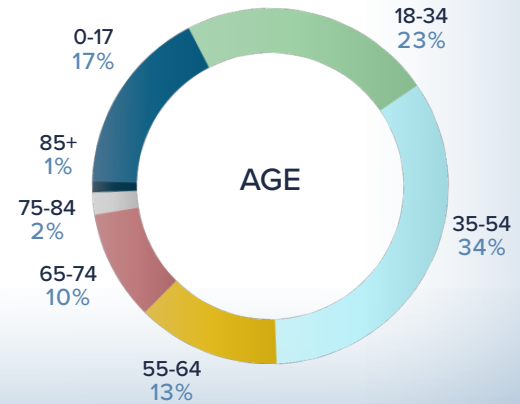
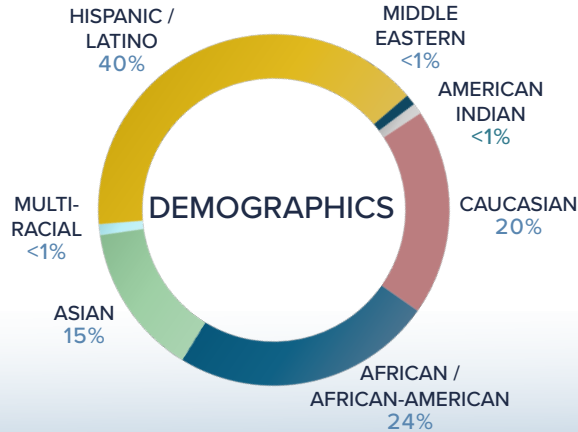
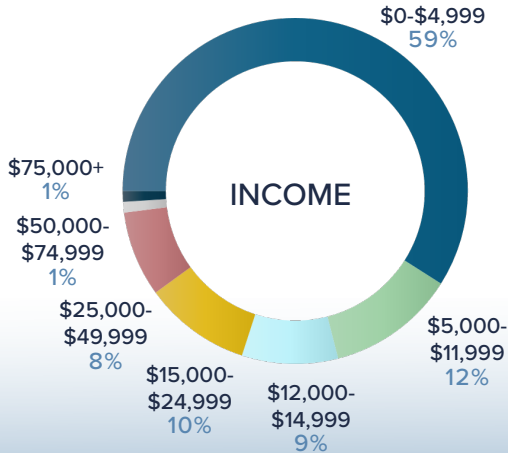


12,677
VOLUNTEER
HOURS



105
YEARS OF
SERVICE

YOUR IMPACT



FROM OUR LEADERS

Dear Sisters and Brothers,

Thank you for your active support of Catholic Charities. The impact of your generosity is life-changing for the people in our care. For young and old alike, you provide comfort, solace, and real hope.

We proudly share this Annual Report and invite you to read the heart-touching stories of people in our communities who are uplifted because of your compassion.

In a world ever increasing with contention and conflict, our works of charity and kindness are desperately needed.

Truly, your kindness brings endless possibilities for neighbors in need.



VERY REVEREND DAVID H. REITH
Vicar for Catholic Charities
Vicar General



MOST REVEREND JEFFREY S. GROB
Archbishop of Milwaukee
President, Catholic Charities





SUPPORTED PARENTING

We stand alongside parents with intellectual disabilities, providing personalized in-home mentoring and dedicated community advocacy, to nurture positive parenting skills and strengthen loving family bonds.

Whitney

Two years ago, Whitney faced some of life's toughest challenges. Whitney's 2-year-old son was placed with relatives three hours away, a painful separation. She worried her son would never be placed in her care again. She was referred to the Supported Parenting Program and met her Family Support Worker, Sarah. When the two met, Sarah saw a woman doing her best.

Working closely with Sarah, Whitney began rebuilding her life. Sarah offered patient guidance, helping Whitney navigate the complex system while fostering trust and supporting recovery. Whitney was pregnant with her second child and feared that this baby might be removed from her care too. They worked through these fears and developed a plan to demonstrate growth.

Whitney gained stability, from securing a safe home to improving her mental health. Whitney learned it's okay to ask for help. She leans on her support network and embraces the tools that have empowered her to thrive. Whitney has found hope, stability and the confidence to create a brighter future for herself and her children. Today, she stands stronger than ever. "She's really a good mom," says Sarah Matson, Director of Supported Parenting. "I'm so proud of her. She's doing such a great job."



OUTREACH & CASE MANAGEMENT

Our bilingual case managers provide holistic and empathetic support, focusing on immediate needs and coordinating services to restore stability and well-being for people facing impacted by poverty or crisis.

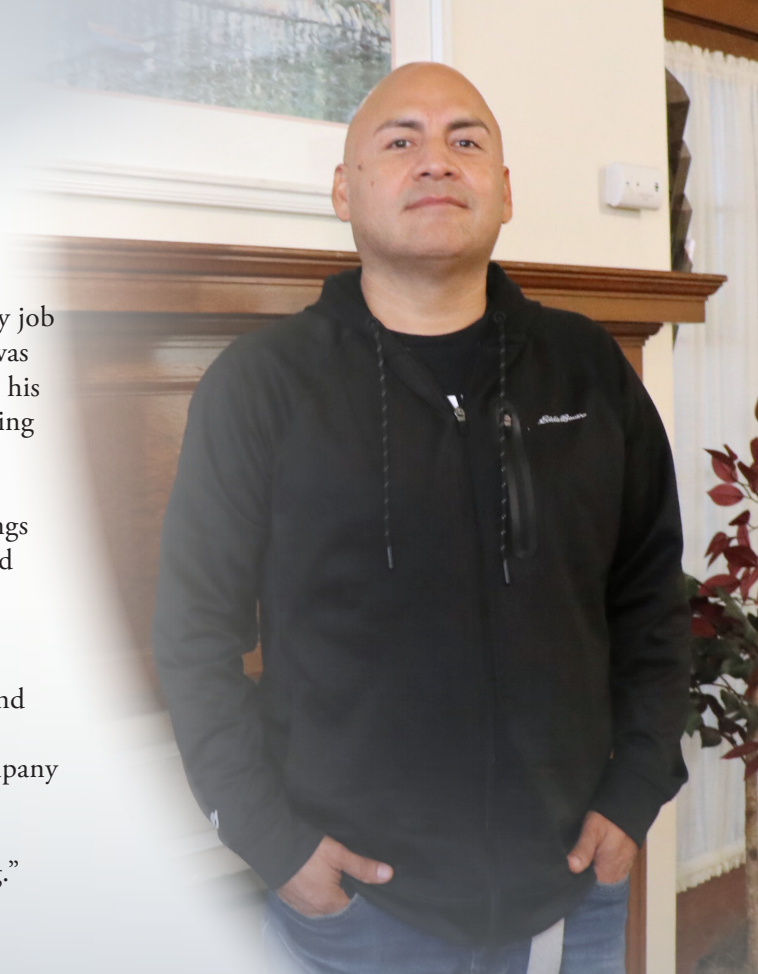
Alex

Alex and his wife moved to the U.S. filled with hope for the future. With a steady job and housing, life felt promising. Things started to change when their electricity was turned off last summer, and the stress manifested into every area of life including his health. A long-term solution felt out of reach. Alex had great difficulty coordinating with the power company and the situation worsened.

Alex had viewed asking for help as a failure. He kept paying his bills, hoping things would improve. After having no choice but to live in their car, he knew he needed guidance. That's when he found Catholic Charities and met Laura, a bilingual outreach case worker.

“She made me feel that things would be okay,” Alex recalls. “She gave me hope and the guidance I was searching for.” With Laura’s help, Alex was able to create a budget, find housing and set up a manageable payment plan with the power company to regain control of his situation.

“I could tell she really cared,” Alex says. “It wasn’t just her job—it was her calling.” Today, Alex and his wife are back on their feet and working stable jobs. The relationship built with Laura restored their hope for the future.





HOARDING INTERVENTION & TREATMENT

Our case managers provide quality, comprehensive care. They use an integrated approach to treat hoarding disorder and prevent homelessness by improving an individual's overall sense of well-being.

Lee

With his family far away, Lee was alone and faced overwhelming challenges. His health and living situation deteriorated. The sadness he carried made everyday tasks feel impossible.

That's when Lee reached out to Catholic Charities. A case worker from our Hoarding Intervention program visited Lee, meeting him where he was at in this difficult period of life. Together, they defined his goals toward a fresh start. Lee planned to move out of his long-term home, a decision that meant parting ways with many belongings and learning to manage life in a new space, an important step in his journey. Dalia, his case worker, guided Lee as he navigated the emotional weight that came with that part of the process.

Less than a year later, Lee was in a new home, one that reflected his new beginning. "The new house is beautiful," Lee says, smiling. "Now I'm not bringing extra things in." Dalia, his case worker, coordinated weekly visits from a professional cleaner so Lee can focus on his health, living with less stress and more joy. "I'm so proud of everything Lee has accomplished," says Dalia. "He's not just healing physically—he's healing as a whole person."



PREGNANCY & PARENTING SUPPORT

We provide essential prenatal care, parenting education and emotional support to families impacted by poverty, focusing on healthy births, nurturing parenting skills and connections to community resources.

Darriyn

At 19, Darriyn was both excited and nervous when he learned he was going to be a dad. When baby Noah was born, Darriyn proudly stepped into fatherhood, inspired by positive male role models in his life and overwhelmed by love for his son. He was determined to give Noah all the care and support he could.

As a first-time parent, Darriyn knew he could benefit from guidance. Remembering how his mom had received help from Catholic Charities during her pregnancy, he reached out for support. Darriyn connected with Erika, a social worker in the Pregnancy & Parenting Support program, and together they developed a plan to strengthen his parenting skills. Through her regular home visits, Darriyn learned how to care for Noah's needs and was connected to community resources.

“This type of help is so valuable,” Darriyn shares. “Just knowing people are in your corner means so much.” With Erika's support, Darriyn feels confident as a father and is building a bright future for himself and Noah.



ADOPTION SERVICES

With heartfelt dedication, our team facilitates adoptions, ensuring the well-being of children, birth parents and adoptive families. We offer compassionate and professional services for various adoption types in Wisconsin.

Emery's family

Victoria and Matt's hearts were full of love when they married and they dreamed of starting a family. For 11 years, they waited patiently to become parents, imagining the joy a baby would bring to their home. When their pastor suggested they reach out to Catholic Charities' adoption program, they decided to take the next step. They completed the certification process, but never expected how quickly their lives would change.

One special Mother's Day, they received a call from their social worker — there was a birth mother considering adoption who wanted to meet them. "It was a whirlwind of excitement. We quickly got diapers and a car seat," Matt recalls. "We spent the day with the birth mom and her baby." Just days later, they received the life-changing news: they had been chosen to adopt the baby!

Today, as parents to Emery, Victoria and Matt are filled with gratitude. They maintain a close, loving relationship with Emery's birth mother, staying in touch weekly. "We knew our hearts were open, and that's what led us on this adoption journey," Victoria shares. "Emery is a true gift to us."



COMMUNITY COUNSELING

Our compassionate therapists offer a supportive space for individuals, couples and families affected by poverty to heal from emotional distress and trauma. With a focus on inclusivity, we provide therapy services in English and Spanish.

Xavi

Xavi's teenage years have not been easy. When he moved to Wisconsin, everything felt unfamiliar. He found school overwhelming, and he felt he had nowhere to turn. He often withdrew from his family, retreating into loneliness and using unhealthy coping mechanisms.

What Xavi needed most was encouragement and understanding — support from someone who believed in him and reminded him he could overcome these challenges. He didn't understand what he was feeling and was uncomfortable talking about his emotions. Through the support of counseling services, Xavi began to feel a shift, learning to understand and communicate his feelings. This allowed him to gain control and learn to advocate for his needs in a new way.

With his therapist's encouragement, Xavi began to see positive changes. He began to look forward to school, connect with new friends, and learned to advocate for himself. As he gained confidence, the isolation began to fade. For the first time, Xavi feels hopeful about his future. "Now, when things get tough, I don't look for a way to escape," he says, "I face it, because I know I'm strong enough to handle it."





REFUGEE & IMMIGRATION SERVICES

Our experienced staff, including licensed attorneys, offers comprehensive support for refugees, asylees and immigrants, helping them secure legal status and integrate into U.S. society with dignity and respect.

Zunen

In order to find safety, Zunen left her home and family in Cuba. She faced unspeakable dangers as she made a perilous journey with her young son with autism.

Following a legal path into the U.S., she and her son were alone without family or a place to stay. While there were kind people who helped her, she also encountered a “notario” who promised to provide legal assistance. Unfortunately, the notario took all of her money and left her with unfulfilled promises.

She was then introduced to a fellow Cuban living in Milwaukee who offered her and her son a place to stay. Once she arrived, she searched online for resources and found our Catholic Charities RIS program. Welcomed with kindness, it took just one week before she was provided with real steps to get back on her feet and find support for her son. This was the first program that made Zunen feel she was treated with dignity and respect.

Her Catholic Charities attorney, Amaidani, shares, “I don’t know what she would have done without us.” Zunen often feels overwhelmed by the hardships she has endured, but she remembers that she has an incredible support system at Catholic Charities and that gives her hope.



Newcomers to the U.S. receive legal aid and support on their journey to a new life

ADULT DAY SERVICES

Our dedicated staff provides engaging and nurturing daytime care for older adults with special needs, ensuring a fulfilling daily experience that blends socialization, physical activity and essential care services.

Marge

Marge joined the Adult Day Center (ADC) for companionship and socialization and her daughter saw how much it brightened her mother's life. Now, at 86, Marge visits three times a week. The ADC staff provides personal care for Marge that also supports her family caregivers and offers assistance that isn't accessible at home. She participates in activities like live music performances and seasonal celebrations. Sometimes, she even plays the harp with her favorite musician. "She's so sweet," says Diana, a longtime staff member. "We all love and adore her."

When Marge walks into the ADC, her radiant presence fills the room. "She has a very caring and nurturing nature," says Annette Jankowski, ADC director. With a background as a nurse and a heart full of warmth from being a mother, grandmother, and great-grandmother, Marge naturally connects with everyone around her. She's often the cheerleader, encouraging others during games and enjoys quieter moments spent chatting, reading magazines or watching films.

Marge has found social connection, purpose and joy. Her family is deeply grateful for the support, knowing the ADC helps her stay happy, active and engaged.



Families feel confident that their loved ones are in a safe environment

VOLUNTEER EXPERIENCES & INTERNSHIPS

Our volunteers and interns are integral to all of our programs. They contribute their compassion and skills to neighbors in need in southeast Wisconsin.

Mary

Mary's journey with Catholic Charities began in 2012, and it's been a path of deep, heartfelt service ever since. After losing her father, she felt an undeniable calling to serve others. Her work, particularly with the Adult Day Center (ADC), goes far beyond typical care. She's not just a volunteer; she's a lifeline, offering a sense of peace and connection that so many need.

The members of the ADC are touched by Mary's presence in many ways. She hosts services for them as some cannot attend mass. They gather in song and prayer and she provides peace through communion.

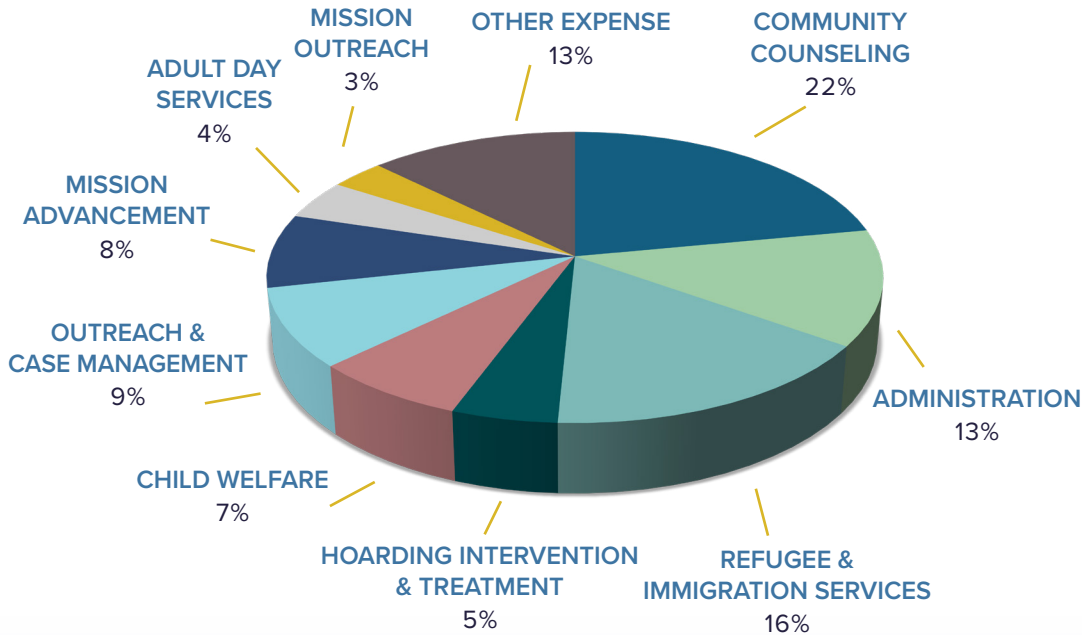
Mary recalls countless special moments during her time volunteering, but one particularly stands out. Years ago, one resident was nearing the end of her life. The family wished for their loved one to peacefully pass at the ADC. Mary witnessed this special moment, providing comforting prayer and a warm spirit.

Mary has been moved by encounters like this, receiving personal comfort and being reminded of her loved ones. She says, "At the end of the visit, I usually am given quite a few hugs, and they tell me to come back!" Volunteers like Mary embody the mission of Catholic Charities, bringing Christ's love to life.



Volunteers partner with us to make a difference for neighbors in need

CATHOLIC CHARITIES EXPENSES



PROGRAM SERVICES

Community Counseling	\$1,458,398
Refugee & Immigration Services	\$1,057,109
Outreach & Case Management	\$580,152
Child Welfare	\$475,154
Hoarding Support	\$322,783
Adult Day Services	\$289,834
Mission Outreach	\$216,856

TOTAL PROGRAM SERVICES: \$4,400,286

Other Expense \$835,466

SUPPORT SERVICES

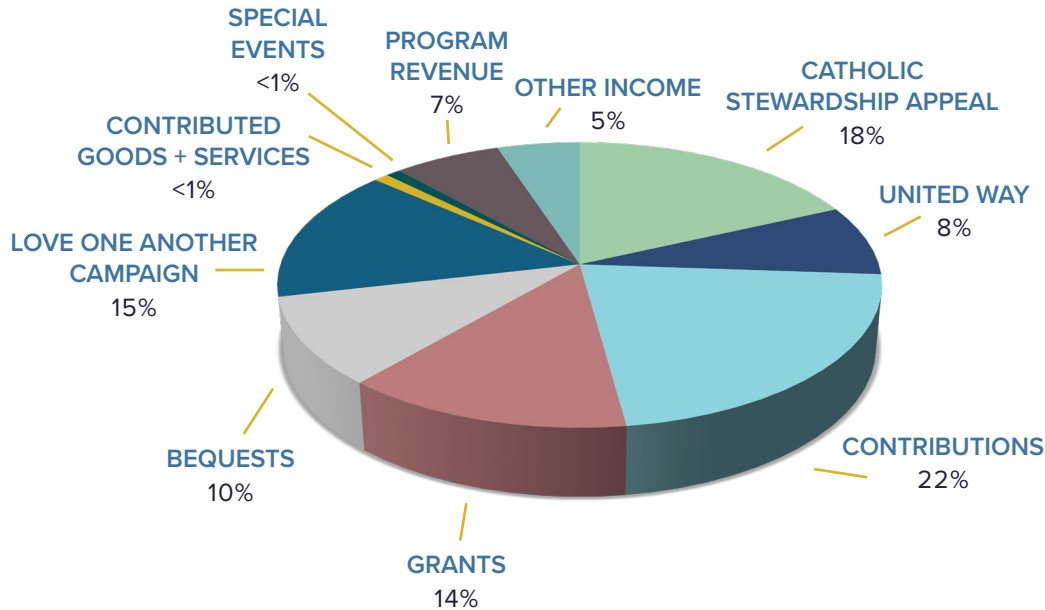
Administration	\$851,421
Mission Advancement	\$544,200

TOTAL SUPPORT SERVICES: \$1,395,621

TOTAL EXPENSES: \$6,631,373

*Unaudited 2024 Financial Results

CATHOLIC CHARITIES SUPPORT & REVENUE



GENERAL SUPPORT

Contributions	\$1,437,775
Grants	\$892,903
Bequests	\$662,594
United Way	\$525,720
Contributed Goods + Services	\$60,940
Special Events	\$58,050

DIOCESAN SUPPORT

Catholic Stewardship Appeal	\$1,200,000
Love One Another Campaign	\$1,000,000

TOTAL SUPPORT: \$5,837,982

REVENUE

Program Revenue	\$436,994
Other Income	\$335,389

TOTAL REVENUE: \$772,383

TOTAL SUPPORT + REVENUE: \$6,610,365

FROM OUR HEARTS TO YOURS, THANK YOU



AGENCY LEADERSHIP

Carla Alejo
Director of Hoarding
Intervention & Treatment

Jessica Brandt
Parish & Volunteer Coordination

Nate Braun
Director of Human Resources

Ricardo Cisneros
Chief Operating Officer

Barbara Graham, JD
Director of Refugee
& Immigration Services

Susan Howland
Director of Outreach & Case Management

Annette Jankowski
Director of Adult Day Services

Robert Kaisler
Director of Quality Services

Jennifer Layton, MSW, APSW
Director of Child Welfare Services

Sarah Matson, MS
Director of Supported Parenting

Very Reverend David H. Reith
Vicar for Catholic Charities

Jackie Rekowski
Director of Mission Advancement

Colleen Schmidt
Executive Assistant

Rachael Sheets, MSW, APSW
Director of Community Counseling



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Father Matthew Widder

Thank you!

For questions regarding Catholic Charities
2024 Annual Report, please call 414.769.3524.

Donations may be mailed to:
Catholic Charities
P.O. Box 070912
Milwaukee, WI 53207-0912

DONATE ONLINE: CCMKE.ORG

FEDERAL TAX ID: 39-0806321

Catholic Charities of the Archdiocese of Milwaukee, Inc.

To continue your legacy of caring for neighbors in need,
please remember Catholic Charities in your will,
trust or future financial plans.

Platinum
Transparency
2025

Candid.

Charity
Navigator



+ FOUR-STAR +

Member Catholic Charities USA





MISSION

Inspired by Christ's call to serve, our mission is to provide service to those in need, to advocate for justice and to call upon others to do the same.

VISION

Our vision is to improve the lives of those we serve, to empower the most vulnerable, and to help reduce poverty through quality, compassionate and effective human services.

CCMKE.ORG



Administrative Office

P.O. Box 070912
Milwaukee, WI 53207-0912
414.769.3400

Beaver Dam Area Office

St. Katharine Drexel Parish Center
408 S. Spring St.
Beaver Dam, WI 53916
920.319.3770

Adult Day Center

1919 N. 60th St.
Milwaukee, WI 53208
414.771.6063

Fond du Lac Area Office

191 S. Main St.
Fond du Lac, WI 54935
920.923.2550

Kenosha Area Office

St. Mark Parish
7117 14th Ave.
Kenosha, WI 53143
262.637.8888

Refugee & Immigration Services

1233 S. 45th St.
Milwaukee, WI 53214
414.643.8570

Milwaukee Area Office

2021 N. 60th St.
Milwaukee, WI 53208
414.771.2881

Racine Area Office

800 Wisconsin Ave.
Racine, WI 53403
262.637.8888

Sheboygan Area Office

503 Wisconsin Ave., Ste. 2
Sheboygan, WI 53081
920.458.5726

Walworth Area Office

St. Patrick Parish
107 W. Walworth St.
Elkhorn, WI 53121
262.637.8888

Waukesha Area Office

717 N. East Ave.
Waukesha, WI 53186
262.547.2463

Washington County Offices

1519 E. Washington St., Suite B
West Bend, WI 53095
38 Sell Drive
Hartford, WI 53027
262.346.4700